Child Safeguarding Statement

Version Number	Update Details	Person Responsible	Date	Doc Number
1.0	New Statement		02/03/2025	MEDCSS01
1.0	Reviewed No Changes	Nuala Plunkett	03/04/2026	MEDCSS01
Review Date:	03/04/2027			

This Statement is reviewed annually or when there are significant changes in legislation or accreditation requirements

Medicall Ambulance Ltd is a Pre-Hospital Emergency Care Service provider and PHECC Recognised Training Institute, with bases in Dublin, Cork, Cavan, Letterkenny, Limerick, Kilkenny, Tullamore and Tralee. Medicall Practitioners and Tutors provide services locally, regionally, and nationally. Courses delivered by Medicall Education are only for adults above 18 years of age. Prehospital Care may be delivered to all age groups in accordance with our Child Safeguarding Policy, Code of Conduct and legislative requirements.

This Child Safeguarding Statement is applicable to all Medicall members of staff. Medicall aims to foster a culture of Safety for Children when in our care, especially when providing emergency care treatments. This is done with the support of our dedicated staff all of whom are committed to the Safeguarding of Children.

We have developed polices that demonstrate we are fully committed to adhering to all aspects of Child Safeguarding and our procedures ensure that we follow best practice and legislative requirements. Medicall recognises that the welfare of children must always come first, regardless of all other considerations. Children have a right to be heard, listened to and taken seriously. Our guiding principles are fully aligned with Children First 2015 Legislation and are applicable to all members of staff. We aim to ensure that all children have a safe and positive experience when interacting with our service. We have completed a risk assessment of the potential for harm to children when they are in our care which is also detailed in our Child Safeguarding policy.

Risk Category	Identified Risk	Risk Rating (L x I)	Procedures & Controls in Place
Staff Conduct	Harm to a child by a staff member (e.g., during transport)	**9 (M)**	Garda Vetting, HSE Trust in Care Policy, and "Introduction to Children First" eLearning.
Reporting Failure	Staff failing to recognise or report signs of child abuse	**12 (M)**	HSE Child Protection and Welfare Reporting Procedure; list of Mandated Persons (EMTs/Paramedics) maintained.
Environment	Child left unsupervised in an ambulance or station	**8 (M)**	Local accompaniment/admission policies; requirement for parent/guardian presence during transport where possible. Cameras in ambulance.
Online/Digital	Unauthorised filming or photos of children during care	**6 (M)**	I.T. Policies & Standards for online safety; staff code of conduct.
Peer/Third Party	Harm from an adult service user or visitor in a shared space	**4 (L)**	Supervision policies and physical access controls at ambulance bases. Cameras in situ

In addition to our Risk Assessment, the following measures support the Safeguarding of Children.

Recruitment & Induction procedures for all Staff members.
Garda Vetting process.
Child Safeguarding Training & Supports.
Critical Incident Stress Management (CISM).
Health & Safety Policy and Risk Assessments.
Anti-Bullying Policy and Procedures.
Social Media Policy.
Guidance for Dealing and Reporting Allegations or Concerns of Abuse/Neglect.
Designated Liaison Persons for each operational area.
Relevant Person appointed.

All mandated persons as set out in Children First Act 2015, Part 3, Mandated Persons, 14 (1) (2), have a legal obligation to report harm of children will be informed or this obligation on joining Medicall, as part of refresher training or updating of policies and procedures. The recorded list of mandated persons is held by the Resource Compliance Manager centrally and accessible by request where required by any statutory agency.

Medicall has appointed a relevant person to act in the role of Safeguarding officer. This person has experience and knowledge of youth work and the safeguarding of vulnerable persons. This person has been approved by the Director of Service Delivery and the Chief Executive Officer.

Medicall Safeguarding Officer and Relevant Person is Nuala Plunkett,
Contact: Phone: 01 49 66 933 email: nuala@medicall.ie.

We are committed to the implementation of this Child Safeguarding Statement and our policies and procedures that outline our intention to keep children safe from harm. Our Child Safeguarding Statement has been prepared in accordance with the legislature requirements contained in the Children First Act 2015 as required by our organisation rules and will be reviewed if there are any legislative changes. Implementation of Child Safeguarding is a continuous process. Medicall is committed to the implementation of this Child Safeguarding Statement and the policies and processes that support keeping children safe from harm when in our care.

On Behalf of Medicall Ambulance Ltd

Rod Walshe

The Director of Service Delivery